

Coronavirus Advice, Response & Emergency Support

At this time of major disruption globally, we believe it is more important than ever for us to stand shoulder to shoulder with our insurance clients and their customers.

We have therefore developed CARES, an advice, response and emergency support service which guarantees rapid access to expertise in respect of critical business issues that are currently overwhelming many industries due to the pandemic, in particular:

- Virus, Force majeure and Frustration
- Employment practices liability – when and in what circumstances is it reasonable to furlough staff
- Reputational harm
- Fraudulent claims
- Social engineering
- Confiscation, nationalisation or requisition of property under order of government or public or local authority
- USA and Canada exclusions
- Trading losses
- Related entities and inter-group liabilities
- Availability of adequate PPE/protection sanitisation and liability to employees for injury caused in execution of duties
- Deliberate/Voluntary closure or suspension of trading premises/services
- Contractual liability
- Directors & Officers obligations, diminished profits and company collapse
- Business Interruption, including denial of access and non-physical causes
- Employer's obligations and liabilities
- Newly emerging and interdependent business risk and processes
- Laws of fair presentation
- Loss or liability arising directly or indirectly due to insolvency or bankruptcy
- Officials and reckless ultra vires acts.

Whether it's strategic advice at board level; help with operational challenges around employment or commercial contracts; or assistance with triaging notifications, coverage advice or claims resolution, our national team of experienced lawyers stands ready to help with the speed, empathy and clarity required in a crisis.



Priority & Complex advice team

As business owners ourselves, we appreciate that problems often require a multi-disciplinary solution. Blended expertise, however, often takes time to coordinate and even longer to come up with an answer. We have therefore formed a crash-team of experts from across our legal specialisms, who are dedicated to prioritising advice on complex and time-sensitive strategic, operational and commercial issues specifically arising from COVID-19. Whatever the nature of your business problem, access to the team is simple and just one click away.



Virtual clinic

CARES also offers a virtual clinic (which operates daily) into which our insurance clients can book for a consultation with one of our legal experts on any Claims or Coverage issue. Each appointment lasts 30 minutes. We are happy to accept single or double bookings or for clients to block book appointments which they can then allocate to their staff as required, giving them complete peace of mind. All appointments are free of charge, although to ensure fair usage the maximum amount of time for each issue/matter referred to the clinic which we will provide for free is one hour.



Virtual secondment

Furthermore, if the challenges of home-working for your staff and the demands on your capacity require more permanent support over the coming weeks than even our clinic provides, we are also able to offer virtual secondments and delegated authority solutions to help absorb surges in demand.

[Visit the Portal to book](#)

Let us care for you and your policyholders. Send us an enquiry to speak to our Priority & Complex advice team, book onto the virtual clinic or set up a call to discuss a virtual secondment by accessing our booking and enquiry portal.

Visit our Coronavirus advice hub www.weightmans.com/coronavirus

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